

Dental Insurance Information

Our entire staff is pleased that you have insurance benefits to help you and your family with the cost of your dental care. We would like to help you obtain the maximum use of these benefits. With this in mind, please read the following information on our insurance claims process so that we can work together to ensure this benefit.

Do you accept my insurance? How much will they pay?

We currently accept a variety of private care insurance plans, which means that we work with many companies. Although we maintain computerized histories of payments by a given company, they do change, therefore, it is impossible to give you a guaranteed quote at the time of service. We estimate your portion based on the most up to date information we have, it is only an estimate.

I thought I paid my portion, but you sent me a bill. Why?

We base the patient portion of your bill on our most current information, but there are several factors that can affect the estimate. For example, there may be a deductible, a policy mandated service downgrade, or you may have received treatment in another office prior to treatment in our office. Insurance companies do not inform us of changes in your benefits. We do, to the best of our abilities, investigate your benefits to the best of our abilities.

Insurance did not pay, now what?

We bill your insurance as a courtesy. Dental insurance is a contract between your employer and you. The extent of coverage varies greatly from company to company, sometimes even within the company itself. It has absolutely nothing to do with the level of service provided by this office, or the fee charged for these services. Despite our best efforts at giving you an accurate estimate, a patient will occasionally owe the amount of the difference after insurance has paid. Again, this has nothing to do with the fee charged, rather with the level of coverage negotiated by your employer and decided upon by the insurance company.

Financial Options

We request payment for your portion at the time of service. We do have several methods of payment that are designed to help you and your family get the quality of dental care that you deserve. Please feel free to ask any staff member if there is anything we can do to service you.

We welcome you to our family and look forward to helping you get the healthy, beautiful smile that you deserve.

I have read, understand and accept the terms of the above outlines policies for insurance handling and financial commitments that I may incur as result of treatment.

Signature _____

Date _____